



**The Satilla
Rural Electric Membership Corporation**

DISTRICT OFFICES

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Hazlehurst
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Date: 3/17/04

To Whom It May Concern:

Satilla REMC has been purchasing Riverside garments since 1994. I have been working with Riverside employees administering the uniform program at Satilla since 1997. I have found the Riverside team to be easy to work with. Mike Fukes is the Riverside field representative that calls on Satilla. Ms. Jean Newton is the Customer Service Representative that I call when placing garment orders or discussing other administrative issues. Mike and Jean have been very beneficial in regards to the garment requirement needs of an electric utility. They have also represented the Riverside Corporation very professionally in supplying garments to fulfill the Satilla garment needs. I have never hesitated to contact either one of them in the event of a problem or an immediate need. They have always responded promptly and made me feel my concern was important to them, and the Riverside Corporation. It is very important to me that Mike, Jean and I have developed a very personal business relationship. If I don't trust you I don't do business with you. Both Mike and Jean have earned my trust and have made administering the uniform program at Satilla as easy as possible. Understanding the uniform industry and the requirements of manufacturing fire retardant clothing is not the main responsibility at an electric utility, therefore, I have placed my fire retardant uniform needs in the hands of local Georgia professionals at Riverside. Thanks Riverside, Mike and Jean for a job well done.

Sincerely,

A handwritten signature in black ink that reads "Bentley Carter". The signature is fluid and cursive, with a horizontal line underneath it.

Bentley Carter, Satilla REMC, Loss Control and Training

"A People/Power Partnership!"